



Use the Find Care tool at anthem.com/ca to find a Dental Net HMO or Dental Complete provider

Anthem's Find Care tool was created to make it easy to find the care you need. That includes dental care. Use this quick step-by-step guide to help you find the best dental providers where you live and work.

Step 1

Go to anthem.com/ca/find-care and select the **Find Care** button located at the top of the page.

- For guests – Choose **Basic search as a guest**.
- For members – You can either select **Log in for Personalized Search** on the left or you can search without logging in by selecting **Use Member ID for Basic Search** on the right.

Log in for Personalized Search
Find doctors, hospitals, and more in your plan's network. Get detailed estimates for procedures or services (not available with some plans). If you don't have an account, [register now](#).
[Log in to Find Care](#)

Use Member ID for Basic Search
Find doctors, hospitals and more near you.
Search your medical plan without logging in.
ID number or prefix (first three values) [Continue](#)

Basic search as a guest
Select a plan and find out if a doctor, hospital, or other care provider is in-network.
[Continue](#)

Step 2

Scroll down and complete the following fields:

- Select the type of plan or network — Use the drop-down menu to select **Dental Plan or Network**.
- Select the state where the plan or network is located — Use the drop-down menu to select **California**.
- Select how you get health insurance — Use the drop-down menu to select **Dental**.
- Select a plan or network — Use the drop-down menu to select **Dental Net HMO** or **Dental Complete**.
- Select the **Continue** button.

Select the type of plan or network
Dental Plan or Network

Care Providers for Behavioral Health & Substance Use Disorder Services are listed under Medical plan or network.

Select the state where the plan or network is offered. (For employer-sponsored plans, select the state where your employer's plan is contracted in. Most of the time, it's where the headquarters is located.)
California

Select how you get health insurance
Dental

Select a plan or network
Dental Net HMO

Step 3

Enter the city, county, or ZIP code in top left. You now have two options to narrow your search:

- Option 1 – Enter a dentist by name or specialty in the search box. The results will appear below the **search box**, where you can select the name for more details about the dentist.
- Option 2 – **Search by Care Provider**. Select the icon of the type of dental provider you're looking for. The results will appear on a new screen, and you can select the dentist's name for additional details.

The screenshot shows a search interface with a blue header. On the left, there's a search bar with a location pin icon and the text 'City, County, or ZIP'. To its right is another search bar with a magnifying glass icon and the text 'Search by doctor (name or specialty), hospital, procedure, and more'. Below these is a section titled 'Find a testing center near you with our COVID-19 Test Site Finder' with a close button. Underneath is a link 'Finding care in Dental Net HMO' and a 'Change Plan' button. The main section is 'Search by Care Provider' with a grid of six icons: Dentist, Oral Surgeon, Orthodontist, Periodontist, Pediatric Dentist, and Endodontist.

Step 4

View your search results.

- Choose the printer icon to print the results of your search or select the email icon to email the search results.
- Select a provider name to see more details.
- Choose the **Back to Find Care** button on the upper left or **Back** button at the bottom the screen to return to your results.

The screenshot shows a search results page with a blue header. On the left, there's a 'Back to Find Care' button. The main content area is titled 'Dental Professionals' and shows '109 results within 20 miles of San Francisco, CA'. Below this is a link 'Finding care in Dental Net HMO plan' and a 'Change Plan' button. On the right, there are 'Print' and 'Email' icons. A vertical 'Feedback' button is on the far right.

Step 5

For **Dental Net HMO** plan participants only:

- Record the six-digit primary care provider (PCP) ID to enter into your enrollment form.
- A specialist may not be selected as a PCP. In those cases, they won't have a PCP ID number listed.

The screenshot shows a provider details page. On the left, there's a checkbox labeled 'EXAMPLE DENTAL GROUP'. To its right is the address: '123 Maple Ave, San Francisco, CA 94109, San Francisco County, CA', a phone number '(000) 000-000', and a location pin icon with '1.14 miles'. Below this is a 'Get Directions' link. On the right, there's a section 'In-Network Dental Plan' with a 'View Details' button. Below this is a 'PCP ID: 000000' field, which is highlighted with an orange box, and a link 'Dental Group Practice'.

We are here to help

If you have questions, please call Member Services using the phone number listed on the back of your member ID card.

